



Template Policy

Suitable Template Materials

- Solid MDF or plywood.
- Complete templates made to the finished glass size.
- Templates must represent the final glass size. Holes, cut-outs, and notches must be in their final positions and cannot be repositioned during processing.

Unsuitable Template Materials

- Paper, cardboard, corflute or glass templates.
- Part templates requiring interpretation or guesswork.
- Templates with protruding screws, nails, or other fixings.

Information Required on Every Template

Clearly mark the following on each template:

- Client name.
- Required glass type and quantity.
- All processing requirements, including edgework, holes, notches, and cut-outs.
- Hole centres, clearly identified with a cross or hole marker.
- Toughened glass stamp location, where applicable.

Additional Ordering Requirements

- Email a copy of the purchase order to sales@toughglass.com.au.
- Ensure all cut-outs and notches are clearly marked on the template.

Template Supply Conditions

We take every reasonable care when handling customer-supplied templates. However, Tough Glass accepts no responsibility for templates that are lost or damaged while in our possession.

Glass processed from customer templates is produced in accordance with AS/NZS 4667:2000 and is subject to standard industry tolerances of ± 2 mm.

