

REFLECTIVE SPLASHBACK

DISCLAIMER

June 2026

PRODUCT OVERVIEW

Reflect Silver Plus is not a standard mirror and is designed for reflective purposes, similar to a mirror. This product features a specialised coating that allows it to be toughened to Grade A Safety Glass which, standard mirrors cannot achieve.

Due to the complex manufacturing and processing sequence required for this product, **perfect presentation cannot be guaranteed**. Minor visual imperfections, including small spots and light scratches, may occur despite our highest efforts to minimise them.

TOUGHENING CHARACTERISTICS

When reflective splashbacks are toughened, certain visual distortions may appear as a normal outcome of the process. These include:

- Distortion around the perimeter of the glass
- Distortion around cut-outs
- Effects caused by roller waves during the toughening process

These characteristics are inherent in the toughening of reflective products and are not considered defects.

TRANSPARENCY & PAINTING REQUIREMENTS

Reflect Silver Plus is slightly transparent. As a result:

- A painting service is required prior to installation in splashback applications
- Without paint, silicone and surfaces behind the product will be visible
- Tough Glass will apply black paint as the standard finish, unless otherwise specified on the quote or order

USAGE LIMITATIONS

Not Suitable for Window, IGU or Custom Laminate Applications

Reflect Silver Plus is not intended for use in window systems, Insulated Glass Units (IGUs), or custom laminated glass applications.

This product's coating and construction are not compatible with:

- Exterior exposure
- IGU manufacturing processes, sealing systems, or gas-filled unit construction
- Lamination processes, including interlayer bonding, heat, pressure, and autoclave or vacuum-based lamination systems

IGU & Lamination Processing Responsibility

Tough Glass will not manufacture, process, or supply IGUs or custom laminated products incorporating Reflect Silver Plus under any circumstances, unless a **physical sample panel must be produced and approved prior to full production, and a Reflect Silver Disclosure and Acknowledgement Form must be signed off by all parties** before the job may proceed.

If a customer or third party elects to proceed with integrating Reflect Silver Plus into an IGU or custom laminated glass product—either independently or through another supplier—this is done entirely at their own risk.

Tough Glass accepts no liability for the performance, durability, appearance, adhesion, or structural behaviour of the product once it has been integrated into an IGU or laminated assembly.

Warranty Exclusions

If Reflect Silver Plus is used in windows, IGUs, or custom laminated glass, whether processed by a third party or installed by the end user, the product falls outside Tough Glass's intended use guidelines.

Any defects visible on the coated surface in these applications, including but not limited to marks, spots, blemishes, staining or scratches, will not be considered warrantable.

Use of Reflect Silver Plus in these applications automatically voids all warranty coverage.

USAGE LIMITATIONS

Tough Glass proudly stands behind our workmanship and complies with AS/NZS 4667:2000 – Quality Requirements for Cut-to-Size and Processed Glass.

This disclaimer should be read in conjunction with our standard Tough Glass warranty and product handling guidelines.